

CASE STUDY

Meeting the Highest Requirements of KYB & KYC Due Diligence

Details

Company Name:

Starck Uberoi Solicitors & Advocates

Covered Industry:

Legal Practice & Notary

Services:

Civil Litigation, Criminal Defence, Conveyancing, Employment, Family & Divorce, Immigration, Intellectual Property, Landlord and Tenant, Lease Extensions, Notary, Personal Injury, Property Law, Wealth Management, Wills & Probate

Biography:

Starck Uberoi was established in 2014 by founders James Starck and Raminder Uberoi. Catering to a vast array of clients across their London offices, Starck Uberoi sets the highest standards of ethics, professional conduct, client care, and advice, whilst prioritising their client's objectives, budget, and expectations.

Challenges

Starck Uberoi Partner Raminder Uberoi notes "We changed to Verify 365 from our previous provider for a number of reasons. The first was that our old system was clunky and difficult for our clients to verify themselves which meant a lot of the time we bypassed it. The second reason was that our old system was web-based and we realised that the verification process wasn't very effective. Whereas Verify 365 is app-based and utilises technology like facial recognition to ensure the client is genuine. The third, and important reason, is because Verify 365 is compliant with both the Land Registry and ensures my team is up to date with compliance rules and even goes beyond what is required".

- ◇ Outdated client onboarding platform
- ◇ Time taken to complete checks particularly source of funds checks
- ◇ Challenges with compliance, ensuring checks were effective within the Solicitors Regulation Authority guidelines.



Solution

Working closely with the Starck Uberoi team, Verify 365 was able to understand how the practice functioned and operated ensuring that we could deploy our system in such a way that it fits the firm's needs. Having visited the site and spoken to members of the Starck Uberoi team, Verify 365 was able to deploy our AML & ID verification platform while minimising any intrusion and smoothly moving the practice away from

- ◆ Biometric Identity and Address Checks
- ◆ International Checks
- ◆ Meets HMLR Digital ID Standard and Safe Harbour Status



Results

Since introducing Verify 365, Starck Uberoi have been able to focus on core legal matters because of a much faster client turnaround. They no longer take care of the hassle of onboarding customers themselves, manually. The increase in client turnaround has meant Starck Uberoi can expand their services and offer their services to international clients and businesses.

Our reports provide all vital verification information and results they need to make a decision on the clients risk profile.

The time taken to complete checks has reduced significantly, allowing all Starck Uberoi solicitors to focus on their core legal work, putting their client's interests at heart and complete both lite and enhanced checks compliantly.

“We're happy that we meet the highest levels of due diligence as a law firm”

Raminder Uberoi

Partner



“These technologies give us the **peace of mind** that we are doing everything we should be doing when dealing with property transactions.”



Significantly cut their client onboarding times and gave the firm scope to **expand** their services



“Verify 365 goes **above and beyond** any system.”